

Chief Minister's Regional Transport Scheme 2025

Transport Department
Government of Meghalaya

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1. Background

Meghalaya is in the need to bridge the critical connectivity gap between remote regions and essential services such as Governance, Healthcare, Education, and Economic opportunities. By enhancing regional mobility, the State aims to stimulate inclusive economic growth and access to essential services across the state. Improving regional connectivity is crucial for driving economic growth by facilitating the movement of people and goods across the state. Currently, limited transport options available in Meghalaya pose significant challenges. Residents in remote areas face difficulties traveling to Block Headquarters (HQ), District Headquarters (HQ), and Regional Headquarters (HQ), which restricts their access to vital services and opportunities for economic growth. The existing modes of transport, such as private buses, autos, and maxi cabs, are often irregular, unreliable and concentrated in more commercially viable areas. The Meghalaya Transport Corporation operates limited number of buses, serving inter district routes such as Shillong – Phulbari, Shillong – Tura, Shillong – Williamnagar, Jowal – Pala, Tura – Baghmara, leaving large portions of the State underserved.

To address these challenges, the Government of Meghalaya is launching the Chief Minister's Regional Transport Scheme as part of its broader efforts to establish a reliable bus network that links Block HQs with District HQs.

Chief Minister's Regional Transport Scheme will be under the broader Chief Minister's Elevate Program launched by the Government of Meghalaya, which is a flagship initiative aims to employ, engage, and empower the youth of Meghalaya by promoting entrepreneurship and facilitating easy access to credit through onboarding of various banks as financial partners of the program. Through the scheme, to address and mitigate the risks associated with the credit disbursement, the Government is extending financial support to entrepreneurs by providing front end subsidy in the form of down-payment and backend subsidy in the form of EMI support through performance based incentive. Through this program, the entrepreneurs including individuals, collectives, village organizations, various business entities and traditional institutions etc. will have easy access to various schemes on a single online portal. The program encompasses a number of sectors such as agriculture, horticulture, veterinary and animal husbandry, tourism, entertainment, sports, wellness, and any business venture of economic interest for the people of the state.

2. About the CM Regional Transport Scheme

The CM - Regional Transport Scheme is a flagship initiative conceptualized under the broader Chief Minister's Elevate program. The Government of Meghalaya is launching the CM - Regional Transport Scheme as part of its broader efforts to establish a reliable bus network that links Block HQs with District HQs. The Scheme's objective is to ensure connectivity to all regions and provide fair access to essential services and economic participation. The scheme aims to ensure a minimum

one round trip per day between Block HQs to District HQs with the bus reaching the District HQ by 9.30 am and departing by 5.30 pm catering to office goers, students, patients visiting hospitals, and people travelling to markets.

The Scheme emphasis on entrepreneurship driven public transport service delivery. Through this scheme, the Government provides substantial financial aid to eligible entrepreneurs who are willing to operate bus services on designated routes between Block HQ and District HQ. The financial support includes covering up to 50% of the total cost of the vehicle, which encompasses the total interest charged by the bank on the loan. This approach not only reduces the financial burden on entrepreneurs but also encourages them to operate on underserved routes with limited or no existing operators to enhance regional connectivity and ensure equitable access to public transport services.

Through this scheme, Government intends to support the entrepreneurs to purchase vehicles from range of choices which includes up to 32-seater passenger vehicles as well as additional support such as capacity building, training.

By supporting entrepreneurs in acquiring and operating the bus service between Block HQ and District HQ, the government aims to create a reliable and efficient transportation network that connects remote regions with key economic and administrative centers.

3. Objectives of the scheme

1. Improve Accessibility to Essential Services:

To ensure that residents in remote and underserved areas have reliable access to Governance, Healthcare, Education, and economic opportunities by enhancing public transport connectivity.

2. Strengthen Regional Connectivity:

To establish seamless and dependable bus service between Block Headquarters and District Headquarters, thereby improving intra state mobility and regional integration.

3. Promote inclusive Economic Growth

Encourage inclusive economic growth by enhancing mobility, connecting markets, and supporting local livelihood.

Encourage local entrepreneurship

To empower individuals, cooperatives, traditional institutions by promoting entrepreneurship in public transport services.

4. Scheme details

	Subsidy: Up to 50% of the total vehicle cost.
	a. Government Contribution: 35% of the on-road cost as down payment.
Scheme	b. Beneficiary Contribution: 5% of the on-road cost as down payment.
	c. Loan Financing: 60% of the on-road cost, repayable over 5 years by the beneficiary.
	Performance based EMI Support: State Government subsidizes 30% of the EMI, paid monthly to the operator upon meeting specific conditions.
	Individual entrepreneurs from Meghalaya
	Any registered entities from Meghalaya such as Bus operators associations etc. registered as well as recognized with Transport Department, Government of Meghalaya. 3. Any unregistered but recognized entities such as SHGs,
	Village Organizations, Traditional institutions etc.
	Applications shall not be ordinarily considered for the following:
	Individuals currently employed either on a full time or contractual basis under the State or Central Government, as
Who can apply?	well as those retired and receiving a Government pension, along with their immediate family members (spouse, parents, and unmarried sons or daughters up to 30 years of age), provided that such sons or daughters are neither dependent nor employed (full time or contractual) under the State or Central Government.
	 Any individual whose job is concerned with politics such MLAs, MLCs, MPs etc. or seeking to hold a similar position in government
The second second	3. Registered class-1 contractors
	Consultants who are currently engaged with State or Central Government

	Pressure groups and organizations that are primarily political in nature.		
Selection	1. 1st Preference: Individual entrepreneurs belonging to the respective Block/ District for routes originating from that particular Block/District 2. 2nd Preference: Bus operators, corporations, organizations etc belonging to the respective Block/District. 3. 3rd Preference: Non-registered organizations such as Village organizations, SHGs etc belonging to the respective Block/District.		
N 10	District Instant Description & Contribute Description		
Nodal Department for the CM's Elevate Program	Planning, Investment Promotion & Sustainable Development Department		
Nodal Department for the scheme	Transport Department		
Financial Aid	Government of Meghalaya		
	Meghalaya Rural Bank (MRB)		
	The Meghalaya Co-Operative Apex Bank Ltd (MCAB)		
	State Bank of India (SBI)		
Partner banks for credit support	The control of the co		
support	4. HDFC Bank		
	Northeast Small Finance Bank		
	The Shillong Co-operative Urban Bank Ltd.		

4.1 Vehicle models offered under the scheme:

Based on the various requirements in the Public Transport sector, the following types of vehicles have been offered for the entrepreneurs to buy.

 The entrepreneurs may choose any vehicle with seating capacity ranging up to 32-seater bus, however, justifications for the seating capacity along with the demand of the route need to be provided in the application form. You may refer to annexure - 5 for list of indicative vehicles. Additionally, the evaluation committee may also guide the entrepreneurs to buy a vehicle from a different category based on the evaluation of the requirements with respect to the entrepreneur's location.

5. Eligibility conditions and application process

5.1 Eligibility conditions

- a) Individual applicants
 - Individuals who are permanent residents of Meghalaya are eligible for the scheme.
 - 2. Eligibility criteria for Individual entrepreneurs:
 - a. Must be above 18 years of age and below 58 years of age
 - b. Must have experience as a commercial driver
 - Must provide valid government issued ID proof with an address which includes Aadhar Card, Voter ID, Passport, Driving license.
 - d. Entrepreneurs shall not be credit defaulters from any bank
 - e. Priority will be given to Individual Entrepreneur belonging to the respective Block for routes originating from that particular Block followed by the entrepreneur belonging to the corresponding District.
 - f. Individuals currently employed either on a full time or contractual basis under the State or Central Government, as well as those retired and receiving a Government pension, along with their immediate family members (spouse, parents, and unmarried sons or daughters up to 30 years of age), provided that such sons or daughters are neither dependent nor employed (full time or contractual) under the State or Central Government.
 - Employees of public sector undertakings, subsidiaries of public sector undertakings and divisions of public sector undertakings etc.
 - Any individual whose job is concerned with politics such MLAs, MLCs, MPs etc. or seeking to hold a similar position in Government.
 - iii. Registered class-1 contractors.
 - iv. Consultants who are currently engaged with State or Central Government.

b) Registered entities,

 All recognized and registered bus operators and maxi cab operators etc. based in Meghalaya can apply.

2. Eligibility conditions:

- Shall have experience in operating public transport vehicles (Buses, Maxi Cabs, Taxis etc.,).
- b. Shall not be a defaulter at any financial institution.
- c. Priority will be given to registered entities belonging to the respective Block for routes originating from that particular Block followed by the registered entities belonging to the corresponding District.
- Must provide an Incorporation Certificate or a registration certificate whichever is applicable
- e. Shall not be credit defaulters from any bank
- Pressure groups and organizations that are primarily political in nature shall not be ordinarily considered.

c) Unregistered entities

 Any unregistered entity such as Village Organizations, Self-Help Groups (SHGs), Traditional communities etc. based in Meghalaya can apply.

2. Eligibility conditions

- a. A letter of recommendation from the Block Development Officer (BDO).
- Shall not be a credit defaulter at any financial institution
- c. Priority will be given to unregistered entities belonging to the respective Block for routes originating from that particular Block followed by the unregistered entities belonging to the corresponding District.
- d. Pressure groups and organizations that are primarily political in nature shall not be ordinarily considered.

5.2 Submission requirements as proof of eligibility:

As proof of eligibility, the entrepreneurs are required to provide proof of their eligibility for the scheme by submitting the required documents mentioned below.

Individuals	Registered entities	Unregistered entities
i. A valid photo identity with address which includes Aadhar Card, Voter ID, Passport and driving license. ii. Valid driving license preferably commercial	i. Incorporation or Registration Certificate whichever is applicable ii. Valid driving license of the driver preferably commercial iii. A valid photo identity with address of the President and Secretary which includes Aadhar Card, Voter ID, Passport and driving license	i. A valid photo identity with address of the President and Secretary which includes Aadhar Card, Voter ID, Passport and driving license. ii. Valid driving license of the driver preferably commercial iii. Recommendation letter from the Block Development Officer (BDO).
i. Pan card, if available ii. Latest Bank account statement for minimum of 1 year, if available Any other document as specified by the department and the partner bank.	i. GST certificate, if available ii. Pan card, if available GST return for the year 2023-24, if available iii. ITR 2023-24, if available Trade License copy, if available iv. Latest bank account statement for minimum of 1 year for the organization, if available Any other document as specified by the department and the partner bank.	i. Pan card of the President and secretary, if available ii. Latest bank account statement for a minimum of 1 year President and Secretary of the organization, if available Any other document as specified by the department and the partner bank.

5.3 Application procedure

Entrepreneurs are required to complete the application process and submit all the required documents online on the CM-ELEVATE program portal.

6. Evaluation mechanism

6.1 Application assessment

Applications will be shortlisted based on the verification of all required documents mentioned above.

- a. The verification and scrutinization of the applications will be done by a State Level Screening Committee (SLSC) headed by Secretary, Transport Department, Government of Meghalaya and the members will be as mentioned below:
 - 1. Secretary, Transport Department, Govt. of Meghalaya Chair
 - 2. Managing Director, Meghalaya Transport Corporation Member
 - 3. Assistant Commissioner of Transport, Transport Department Member
 - 4. Additional Deputy Commissioner (from the respective District) Member
 - District Transport Officer (from the respective District) Member
 - 6. Block Development Officer (from the respective Block) Member
 - 7. Representative from the partner Bank Member
- The Transport Department will issue notification on the formation of the committee when required.
- c. The applicants will be appraised in the first phase of the evaluation on the following two criteria,
 - 1. Whether their applications are conforming to the scheme's eligibility
 - Whether they are eligible for a loan as per bank requirements (CBIL Score)

6.2 Interview assessment

After completion of the application assessment, the selected entrepreneurs may be called for interviews.

6.3 Final evaluation

Entrepreneur's final assessment will be done based on the following criteria

- a. Interpersonal skills of the entrepreneurs
- b. Interest/experience on operating the public transport vehicle (Buses, Maxi Cabs, Taxis etc.,).
- c. Entrepreneurs ability to handle emergency situations
- d. Their understanding of basic road safety rules as a driver
- e. First Preference will be given to Entrepreneur belonging to the respective Block for routes originating from that particular Block.
- Second Preference will be given to Entrepreneur belonging to the respective District for routes from that particular District.
- g. Third preference will be given to registered organizations such as Bus operators, corporations, organizations etc belonging to the respective Block/District.

- Fourth preference will be given to non-registered organizations such as Village organizations,
 SHGs etc belonging to the respective Block/District.
- i. Entrepreneurs' sincerity, expertise, and knowledge of the public transport operations in the particular route including the knowledge of bus stops, passenger travel needs for accessing educational, healthcare facilities, office locations and market areas and familiarity with key stoppage points.
- j. Entrepreneurs' willingness to operate minimum one round trip per day between Block HQs to District HQs with the bus reaching the District HQ by 9.30 am and departing by 5.30 pm catering to office goers, students, patients visiting hospitals, and people travelling to markets.
- k. Eligible credit score of the entrepreneurs to get loan from the partnered banks
- 1. Entrepreneurs' business acumen and their willingness to repay the loan on time
- m. Entrepreneurs' willingness to attend trainings, knowledge sessions and capacity building programs to be provided by the department
- n. Current occupations of the entrepreneurs and their immediate family members
- Pressure groups and organizations that are primarily political in nature shall not be ordinarily considered.

7. Mandatory training

- Selected individuals must undergo through a mandatory training 'CM RTS Operator Training Program' conducted by Meghalaya Transport Corporation (MTC).
- b. Applicants will be required to score the minimum marks in the test conducted by the agency under supervision of Managing Director, Meghalaya Transport Corporation (MTC) to receive the Certificate of Completion of the 'CM RTS - Operator Training Program'.
- c. CM RTS Operator Training Program will primarily cover the following areas
 - Communication and interpersonal skills
 - Route knowledge and operational familiarity
 - iii. Passenger handling and Customer Service
 - iv. Ticketing, Fare collection and reporting
 - v. Use of technology such as GPS tracking, MIS system for reporting.
 - vi. Ability to perform basic first aid in case of emergency
 - vii. Basic rules of road safety
 - viii. Basic maintenance of the vehicle and cleanliness

The selected entrepreneurs will receive a certificate of completion for the training program.

8. Implementation Mechanism:

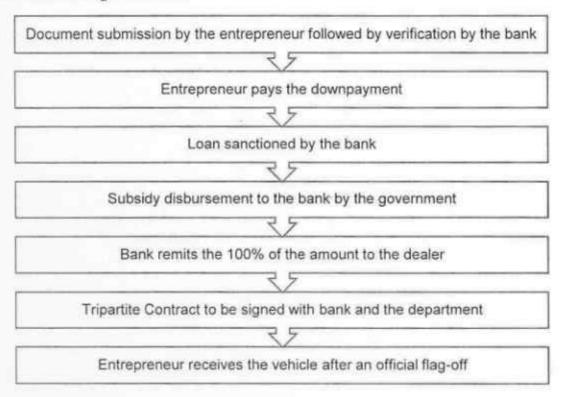
8.1 Implementation Agencies

- 1. Transport Department, Government of Meghalaya is the Nodal Department for the scheme.
- Meghalaya Transport Corporation (MTC) is the Nodal agency for Training, Capacity building and Monitoring.
- 3. Nodal Officer at State Level: Secretary, Transport Department, Government of Meghalaya
- Nodal officers at district level: At district level, District Transport Officer (DTO) will be the nodal officers.

8.2 Phase wise Scheme Implementation

- a. The scheme will be implemented in two phases over a span of two years, with allocation of 2 buses per route connecting Block HQ to District HQ divided as one bus per route each year.
- b. Priority in the selection of proposals will be given to Individual Entrepreneur belonging to the respective Block for routes originating from that particular Block followed by the entrepreneur belonging to the corresponding District.

8.3 Vehicle Purchasing Procedure



9. Financing Plan

9.1 Summary of the financing plan

The Government of Meghalaya will provide 35% of the on-road cost of the vehicle as down payment, while the operator will be required to contribute 5% of the on-road cost. The remaining 60% will be financed through a loan, to be repaid by the operator in monthly installments over a period of 5 years.

To support operators in meeting their EMI obligations, the State Government will subsidize 30% of the EMI amount, paid directly to the operator each month on fulfilling the below conditions:

- a. This support will be extended to operators who completes at least one round trip per day (minimum 26 trips per month) between Block Headquarters and District Headquarters, with the bus reaching the District Headquarters by 9.30 Am and departing by 5.30 PM, catering to office goers, students, patients visiting hospitals, and people travelling to markets.
- b. The operator must comply with the scheduled route and timing consistently, with no more than three unexcused service disruptions per month.
- c. The operator must not tamper with GPS devise installed in the Bus.
- d. The vehicle must be maintained in good working condition and meet safety and cleanliness standards as per the Meghalaya Transport Corporation guidelines.

9.2 Financing Partners:

Entrepreneurs can choose to go with any of the mentioned bank as per their convenience.

- Meghalaya Rural Bank (MRB)
- 2. The Meghalaya Co-Operative Apex Bank Ltd (MCAB)
- State Bank of India (SBI)
- 4. HDFC Bank
- 5. Northeast Small Finance Bank
- The Shillong Co-operative Urban Bank Ltd.

9.3 Credit details:

Loan Amount	60% on the on-road price of the vehicle
Loan term	Minimum of 5 years
Moratorium period	3 months
Annual rate of interest	Variable interest rates are applicable for partner banks.

9.4 Quantum and Nature of Financial Assistance:

a. Down payment/Margin money support:

Total down payment will be 40% of the on-road price of the vehicle. Out of which,

- i. 5% of the on-road price of the vehicle is to be paid by the entrepreneur to the bank
- 35% of the on-road price of the vehicle will be paid by the Government of Meghalaya to the bank.

b. Performance based EMI support:

i. To support operators in meeting their EMI obligations, the State Government will subsidize 30% of the EMI amount, paid directly to the operator each month. This support will be extended to operators who completes at least one round trip per day between Block Headquarters and District Headquarters, with the bus reaching the District Headquarters by 9.30 Am and departing by 5.30 PM. catering to office goers, students, patients visiting hospitals, and people travelling to markets.

c. Additional support:

- The vehicles will be installed with GPS devices with 5 years of warranty. The cost of the GPS device will be borne by the government for one time only
- The branding cost of the vehicle will be borne by the government for the first time only.

9.5 Maximum support to be provided from the government:

- a. Maximum support from the government will be 50% on the total cost of the vehicle.
- Any increase in the price of the vehicle within the implementation period of the scheme will be borne by the entrepreneur unless notified otherwise
- c. Cost of the accessories are to be borne by the entrepreneurs themselves
- d. Cost associated with the vehicle permit are to be borne by the entrepreneurs themselves.

9.6 Illustration to understand the payment terms

Let's consider the example to understand the various financial components of vehicle procurement.

Components	Values
Vehicle cost (On-road)	₹ 20,00,000
Down payment by Entrepreneur (5%)	₹ 1,00,000
A. Down payment by GoM (35%)	₹ 7,00,000
Total Down payment (40%)	₹ 8,00,000

Components	Values
Loan Amount (60%)	₹ 12,00,000
Annual Interest Rate	9%
Term of Loan	5 years
Total Loan Repayment (Principal + Interest)	₹ 14,79,147
Total Cost of the vehicle (Incl. Interest)	₹ 22,79,147
B. EMI support from the State Govt. (30% of Total Loan Repayment (Principal + Interest) on completion of dedicated trips monthly)	₹ 4,43,744
Total Subsidy from the State Government (50% of the Total cost of the vehicle inclusive of interest) (A+B)	₹ 11,43,744

Disclaimer:

- The price of the vehicle is subjected to change from time to time based on ex-showroom
 price of the vehicle by the manufacturer, registration cost, insurance etc.
- Annual interest rate may differ at the time of sanction of the loan and prevailing rate of the bank will be applicable.

9.7 Disbursement of finances:

1. Disbursement of subsidy by the government

- a. Margin money/upfront support from the department will be credited to the bank in favor of the entrepreneur within 15 days of receival of request from the bank
- b. Performance based EMI support will be credited to the operator directly by the Transport Department. However, EMI support will be provided only after the assessment of the criteria as defined in the scheme.

2. Completion of loan process by the bank

 Banks are required to complete the loan process within the specified period defined by the department upon contract with the banks. b. In case the entrepreneurs fail to pay their contribution of defined upfront amount (5% of the project cost) within the specified time after the announcement of the results, the allotment will be passed on to the next entrepreneurs in the waiting list.

3. Remittance of the vehicle amount to the dealers

Banks will remit 100% of the sanctioned vehicle amount to the dealers.

Support and monitoring of the scheme

A monitoring cell, 'CM - Regional Transport Scheme Cell (CM-RTS Cell)' will be created under Meghalaya Transport Corporation (MTC) to overlook and support the operations of the vehicles under the scheme.

The cell will

- a. Operational Monitoring: Track daily operations of buses on designated routes (e.g., adherence to timing, frequency, punctuality, and route coverage)
- Oversee GPS based monitoring for real time tracking of buses.
- c. Ensure that operators comply with scheme norms such as fare structure, bus condition, route schedule and operators' obligations.
- d. Grievance redressal and Feedback handling.
- Act as the nodal point of contact for communication between district/ block level transport officials, operators and the Transport Department, Government of Meghalaya.
- f. organize training programs for the vehicle owners/drivers under the scheme
- Data analysis and performance review of the operators.

11. Terms and Conditions

- Entrepreneur must sign after agreeing to the terms and conditions defined in the tripartite contract to be signed at the time of sanctioning of the loan
- The tripartite contract will be signed amongst the entrepreneur, the Transport Department, and the financing bank.
- The contract period will be for 10 years with renewal of the same every year.
- 4. The contract will be primarily based on the following conditions:

a. Submission of trip data to Meghalaya Transport Corporation

 Entrepreneur must submit the total number of trips done by the vehicle including customer details every month to the office of Meghalaya Transport Corporation.

b. Vehicle care and maintenance

 Entrepreneur must maintain good care of the vehicle. Condition of the vehicles will be checked by a government-appointed representative before disbursement of the EMI paid.

c. GPS Device

- i. GPS device attached to the vehicle must not be tampered with.
- ii. Any replacement cost associated must be borne by the beneficiaries themselves

d. Branding on the vehicle

- Any branding on the vehicle by the Transport Department must not be altered
- ii. Branding should be updated as notified by the department from time to time
- Any damage or future maintenance related to branding of the vehicles shall be borne by the entrepreneurs themselves on regular basis.
- Vehicles operating without proper branding will be liable for termination of the tripartite contract.

e. Safety equipment

- Vehicle must be equipped with First Aid kit and same shall be kept up to date as mentioned in the tripartite contract.
- ii. Vehicle must be equipped with fire extinguisher

f. Required certifications and permits for the vehicle

- i. A valid permit
- ii. A valid pollution certificate
- iii. A valid registration
- iv. A valid comprehensive insurance
- g. Entrepreneur must attend any training programs from time to time as notified by the Transport Department
- h. Vehicles must be driven by certified drivers trained under the "CM-RTS Operator Training Program"

5. Contract Termination conditions:

Government has the right to terminate the tripartite contract, following which entrepreneurs are required to return the entire fund support received from the government with an additional

annual interest charge and may also include legal action on the entrepreneurs for any of the following reasons.

- The entrepreneurs fail to match the terms and conditions defined in the Tripartite contract
- b. Vehicles are not properly maintained
- c. Repeated complaints from the passengers
- d. Vehicles involve with repeated road safety violations
- e. Vehicles without proper branding
- f. The entrepreneurs are found to be engaged in fraudulent /illegal/criminal activities and misuse of the vehicle for purposes other than those intended, and which are permissible by law.

12. Annexure

12.1 Annexure 1: Application Form-Individual

S.N.	Questions	Aı	nswers
1.	Name		
2.	Mobile Number		
3.	Email Id		
4.	Age		
5.	Gender		
6.	Address		
-		1)	Single
	Marital Status	2)	Married
7.		3)	Divorced
		4)	Widow
		5)	Widower
	If married, what is the current occupation of your spouse?	1)	Employee - Government
		2)	Privately employed
		3)	Part time employed
a.		4)	Business owner
		5)	Farmer
		6)	Unemployed
	What is your Current occupation	1)	Employee - Government
		2)	Privately employed
0		3)	Part time employed
8.		4)	Business owner
		5)	Farmer
		6)	Unemployed
	Are you involved in Public Transport sector?	1)	Yes
9.	(Operating Bus, Maxi Cab, Taxi etc,.)	2)	No

N.	Questions	Answers	
a.	Is working in the Public Transport (Bus, Maxi	1) Yes	
-	Cab, Taxi etc,.) your current livelihood?	2) No	
	Select the type of your engagement with the Public Transport sector .	 Entrepreneur (full time engagement) 	
b.		 Employed under an agency/entrepreneur 	
		Part time engagement	
		1) 1-3 years	
C.	If yes, please select the number of years	2) 4- 6 years	
		3) > 6 years	
d.	Kindly tell us about your experience in the Public Transport sector.	(maximum of 50 words)	
10.	Please justify, why do you want to apply for the scheme?	(maximum of 50 words)	
11.	Kindly provide your vehicle preference under the Scheme	(Select Bus)	
12.	Kindly provide your vehicle model preference	(Select Bus Model)	
	How many trips can you make in a month with the vehicle?	1) 1-10	
13.		2) 11-20	
10.		3) 21-30	
		4) >30	
14.	Which route you are willing to operate? (Preference will be given to beneficiaries from the respective Blocks)	(Select Route)	
15.	Proposed timings of the Bus operations		

SN	Questions	A	nswers
16.	What are the tentative Stoppage points? (Mention name of the locations)		
17.	How much would you charge the passengers per trip in a day?		
18.	Are you willing to operate minimum one round trip per day between Block HQs to District HQs with the bus reaching the District HQ by 9.30 am and departing by 5.30 pm.	1)	Yes No
		1)	Will report local police Will contact District Transport Officer (DTO)
	What would you do if your Bus is involved in an emergency with passengers onboard? (Multiple choice)	3)	Will provide passengers all necessary support
19.		4)	Will seek support from the locals from the area
		5)	Will leave the passengers to find their own solutions
		6)	Will reassure the passengers of finding necessary help and assistance
		7)	Emergency will never occur with my vehicle
		1)	Will inform the Transport Department
		2)	Will use the vehicle for personal use
	What would you do if your Bus operations business fails to make any profit? (Multiple choice)	3)	Will sell off the vehicle
		4)	I am confident of the success with my experience
20.		5)	I will seek suggestions from the local bus operator association.
		6)	I will seek suggestions from Meghalaya Transport Corporation (MTC)
		7)	I do not know

S.N.	Questions	Answers	
21.	Are you a beneficiary under the first phase of the Scheme?	1) Yes 2) No	
22.	Do you have a commercial driving license?	1) Yes 2) No	
a.	How many years of experience do you have as a commercial passenger vehicle driver? (As an employee or as a driver-cum-owner)	 1) 1-3 years 2) 4- 6 years 3) > 6 years 	
23.	Who will be the driver of the vehicle in case you are one of the selected beneficiaries?	Self (Owner) Will hire a driver on salary	
a,	Languages spoken by you if you are the driver (based on the selection of driver)	1) English 2) Hindi 3) Khasi 4) Garo 3) Pnar	
b.	Languages spoken by your driver (based on the selection of driver)	1) English 2) Hindi 3) Khasi 4) Garo 4) Pnar	
c.	Driving license of the driver of the Vehicle? (Based on the selection of the driver)	"UPLOAD LINK"	
24.	Do you have a parking space at home?	1) Yes 2) No	
a.	If Yes, kindly upload a photo of the parking space.	"UPLOAD LINK"	
25.	Do you have a bank account?	1) Yes 2) No	
26.	If yes, kindly upload latest Bank Statement of minimum one year	"UPLOAD LINK"	

S.N.	Questions	Answers
27.	Are you a defaulter of any bank loan?	1) Yes 2) No
28.	Kindly upload your Pan Card (optional)	"UPLOAD LINK"
29.	Kindly upload any of the following officially valid documents (OVDs)	Voter ID Aadhar Passport Driving license
30.	Since it is a bank linked scheme, would you like to apply loan from the bank as required for the scheme?	1. Yes 2. No
31.	If yes, what is your preferred bank for credit for the scheme?	Meghalaya Rural Bank (MRB) The Meghalaya Co-Operative Apex Bank Ltd (MCAB) State Bank of India (SBI) HDFC Bank Northeast Small Finance Bank The Shillong Co-operative Urban Bank Ltd.
32.	Would you agree to sign a tripartite agreement for 10 years with Transport Department and your preferred bank?	1. Yes 2. No

12.2 Annexure 2: Application form - Registered Entity

S.N.	Questions	Answers	
1)	Name of the organization		
2)	Type of organization	Bus/ Maxi Cab Operator Corporative Society Society Others	
3)	Type of firm (Operator)	1) Sole Proprietorship 2) Partnership 3) Limited Liability Partnership 4) Company 5) Cooperation 6) Any other	
4)	Name of the Owner (s)/Society President		
5)	Mobile number		
6)	Proof of registration	Upload link	
7)	Email id		
8)	How many vehicles does your agency own?	1) 0 2) 1 3) 2 4) 3 5) >3	
9)	Are you beneficiary under the first phase of the Scheme?	1) Yes 2) No	
10)	How many drivers are currently employed under your organization? (Kindly mention)	1) Permanent 2) Temporary	
11)	Do you have a driver for the vehicle?	1) Yes 2) No	
а.	Commercial Driving license of the driver for the vehicle	"UPLOAD LINK"	

S.N.	Questions	Answers
b.	How many years of experience does your driver have as a commercial passenger vehicle driver?	1) 1-3 years 2) 4- 6 years 3) > 6 years
C.	What are the languages the driver can speak?	1) English 2) Hindi 3) Khasi 4) Garo 5) Pnar 6) Any other
12)	How many years of experience does the driver of the vehicle have in the Public Transport sector? (Operating Bus, Maxi Cab, Taxi etc,.)	1) 1-3 years 2) 4-6 years 3) > 6 years
13)	Number of years of experience of your organization in the Public Transport sector	1) 1-3 years 2) 4- 6 years 3) > 6 years
14)	Kindly tell us about your experience in the Public Transport sector.	(maximum of 50 words)
15)	Please justify, why do you want to apply for the vehicle scheme?	(maximum of 50 words)
16)	Kindly provide your vehicle preference under the Scheme	(Select Bus)
17)	Kindly provide your vehicle model preference	(Select Bus Model)
18)	How much would you charge the passenger per trip in a day?	
19)	How many trips can you make in a month with the Bus?	1) 1-10 2) 11-20 3) 21-30 4) >30
20)	Which route you are willing to operate? (Preference will be given to beneficiaries from the respective Blocks)	1) (Select Route)

S.N.	Questions	Answers	
21)	Proposed timings of the Bus operations		
22)	What are the tentative Stoppage points? (Mention name of the locations)		
23)	Are you willing to operate minimum one round trip per day between Block HQs to District HQs with the bus reaching the District HQ by 9.30 am and departing by 5.30 pm.	1) Yes 2) No	
		Will report local police	
		Will contact District Transport Officer	
		Will provide passengers all necessary support	
24)	What would you do if your Bus is involved in an emergency with passengers onboard? (Multiple choice)	Will seek support from the locals from the area	
24)		 Will leave the passengers to find their own solutions 	
		Will reassure the passengers of finding necessary help and assistance	
		Emergency will never occur with my vehicle	
		Will inform the Transport Department	
	What would you do if your Bus operations business fails to make any profit?	Will use the vehicle for personal use	
		Will sell off the vehicle	
		I am confident of the success with my experience	
25)		I will seek suggestions from the Bus operator associations	
		I will seek suggestions from Meghalaya Transport Corporation (MTC)	
		7) I do not know	
26)	Do you have a parking space at your	1) Yes	
	office for the vehicles?	2) No	
a.	If Yes, kindly upload a photo of the parking space.	"UPLOAD LINK"	

S.N	Questions	Answers	
27)	Do you have a bank account?	1) Yes 2) No	
a.	If yes, kindly upload latest Bank Statement of minimum one year	"UPLOAD LINK"	
b.	Are you a defaulter of any bank loan?	1) Yes 2) No	
28)	Kindly upload Pan Card of the organization (Optional)	"UPLOAD LINK"	
29)	Kindly upload of the following officially valid documents (OVDs) of the • Owner/ Co-owner of the Bus operator • President of the Bus operator agency Whichever is applicable	Voter ID Aadhar Passport Driving license	
30)	Kindly upload of the following officially valid documents (OVDs) of the Secretary	Voter ID Aadhar Passport Driving license	
31)	Since it is a bank linked scheme, would you like to apply loan from the bank as required for the scheme?	1. Yes 2. No	
32)	If yes, what is your preferred bank for credit for the scheme?	Meghalaya Rural Bank (MRB) The Meghalaya Co-Operative Apex Bank Ltd (MCAB) State Bank of India (SBI) HDFC Bank Northeast Small Finance Bank The Shillong Co-operative Urban Bank Ltd.	
33)	Would you agree to sign a tripartite agreement for 10 years with Transport Department and your preferred bank?	1. Yes	

12.3 Annexure 3: Application form - Un-registered Entity

s.N.	Questions	Answers
1.	Name of the organization	
2.	Type of organization	Village organization Self-Help Group Dorbar Shnong Traditional community Any other
a.	If any other, kindly mention	
3.	Name of the Organization's President	1) 0 2) 1 3) 2 4) 3 5) >3
4.	Name of the Organization's Secretary	
5.	Mobile number of the organization	
6.	Email id, if available	
7.	Would you like to register your organization with Transport Department?	1) Yes 2) No
8.	How many vehicles does your agency own?	1) 0 2) 1 3) 2 4) 3 5) >3
9.	How many members are there in your organization?	1) <10 2) 10-15 3) >15
10.	Are you beneficiary under the first phase of the Scheme?	1) Yes 2) No
11.	Do you have a driver for the scheme in your organization?	1) Yes 2) No

S.N.	Questions	Answers
а.	Commercial Driving license of the driver for the scheme	"UPLOAD LINK"
b.	How many years of experience does your driver have as a commercial passenger vehicle driver?	1) 1-3 years 2) 4- 6 years 3) > 6 years
C.	What are the languages the vehicle driver speaks?	1) English 2) Hindi 3) Khasi 4) Garo 5) Pnar 6) Any other
d.	How many years of experience does the driver of the vehicle have in the public transport sector? (Operating Bus, Maxi Cab, Taxi etc,.)	1) 1-3 years 2) 4- 6 years 3) > 6 years
12.	Number of years of experience of your organization in the Public Transport sector	1) 1-3 years 2) 4-6 years 3) > 6 years
13.	Kindly tell us about your experience in the Public Transport sector.	(maximum of 50 words)
14.	Please justify, why do you want to apply for the vehicle scheme?	(maximum of 50 words)
15.	Kindly provide your vehicle preference under the Scheme	Mini Bus Midi Bus
16.	Kindly provide your vehicle model preference	1)
17.	How much would you charge the passengers per trip in a day?	
18.	How many trips can you make in a month with the Bus?	1) 1-10 2) 11-20 3) 21-30 4) >30
19.	Which route you are willing to operate?	1) (Select Route)

S.N.	Questions	Answers	
	(Preference will be given to beneficiaries from the respective Blocks)		
20.	Proposed timings of the Bus operations		
21.	What are the tentative Stoppage points? (Mention name of the locations)		
22.	Are you willing to operate minimum one round trip per day between Block HQs to District HQs with the bus reaching the District HQ by 9.30 am and departing by 5.30 pm.	1) Yes 2) No	
23.	What would you do if your Bus is involved in an emergency with passengers onboard? (Multiple choice)	Will report local police Will contact District Transport Officer Will provide passengers all necessary support Will seek support from the locals from the area Will leave the passengers to find their own solutions Will reassure the passengers of finding necessary help and assistance Emergency will never occur with my vehicle	
24.	What would you do if your Bus operations business fails to make any profit? (Multiple choice)	Will inform the Transport Department Will use the vehicle for personal use Will sell off the vehicle I am confident of the success with my experience I will seek suggestions from the Bus operator associations I will seek suggestions from Meghalaya Transport Corporation.	
25.	Do you have a parking space at your office for the vehicles?	1) Yes 2) No	
a.	If Yes, kindly upload a photo of the parking space.	"UPLOAD LINK"	
26.	Do you have a bank account?	1) Yes	

S.N.	Questions	Answers
		2) No
а.	If yes, latest Bank Statement of minimum one year	"UPLOAD LINK"
b.	Are you a defaulter of any bank loan?	1) Yes 2) No
27.	Latest Bank Statement of the President, if available	"UPLOAD LINK"
28.	Latest Bank Statement of the Secretary, if available	"UPLOAD LINK"
29.	Pan Card of the President (Optional)	"UPLOAD LINK"
30.	Pan Card of the Secretary (Optional)	"UPLOAD LINK"
31.	Kindly upload of the following officially valid documents (OVDs) of the President	Voter ID Aadhar Passport Driving license
32	Kindly upload of the following officially valid documents (OVDs) of the Secretary	Voter ID Aadhar Passport Driving license
33.	Since it is a bank linked scheme, would you like to apply loan from the bank as required for the scheme?	1. Yes
34.	If yes, what is your preferred bank for credit for the scheme?	Meghalaya Rural Bank (MRB) The Meghalaya Co-Operative Apex Bank Ltd (MCAB) State Bank of India (SBI) HDFC Bank Northeast Small Finance Bank The Shillong Co-operative Urban Bank Ltd.
35.	Would you agree to sign a tripartite agreement for 10 years with Transport Department and your preferred bank?	1. Yes

12.4 Annexure 4: Tentative Routes

S.No	Block HQ	Route	Distance KM
	Tura - WGH		
1	Selsella	Tura - Selsella	55.2
2	Dadenggre	Tura - Dadenggre	29.3
3	Tikrikilla	Tura - Tikrikilla	92.9
4	Gambegre	Tura - Gambegre	32.3
5	Batabari	Tura - Batabari	60.7
6	Dalu	Tura - Dalu	49.1
7	Rongram	Tura - Rongram	14.8
8	Demdema	Tura - Demdema	67.7
	Williamnagar - EGH		
9	Dambo Rongjeng	Williamnagar - Dambo Rongjeng	37.2
10	Songsak	Williamnagar - Songsak	27.6
11	Samanda	Williamnagar- Samanda	22.4
	Baghmara - SGH		
12	Chokpot	Baghmara - Chokpot	55.9
13	Rongara	Baghmara - Rongara	34.5
14	Siju	Baghmara - Siju	31.7
15	Gasuapara	Baghmara - Gasuapara	49
	Ampati - SWGH		
16	Zikzak	Ampati - Zikzak	12
47		Ampati - Zikzak - Mahendraganj -	
17	Purakhasia	Purakhasia	54.8
18	Damalgre	Ampati - Damalgre	34.9
	Resubelpara - NGH		
19	Kharkutta	Resubelpara - Kharkutta	49.9
20	Adokgre	Resubelpara - Adokgre	67.2
21	Bajengdoba	Resubelpara - Bajengdoba	16.4
	Shillong - EKH		
22	Mawsynram	Shillong - Mawsynram	62.8
23	Shella Bholaganj	Shillong - Khatarshnong Laitkroh - Sohra - Shella Bholaganj	58.7
24	Pynursla	Shillong – Pynursla	59.8
25	Mawryngkneng	Shillong – Mawryngkneng	34
26	Mawphlang	Shillong - Mawphlang	25.8
27	Mawkynrew	Shillong – Mawkynrew	35.1
28	Khatarshnong Laitkroh	Shillong - Khatarshnong Laitkroh	31.4
29	Sohiong	Shillong - Sohlong	29.8
	Nongstoin - WKH		
30	Mawshynrut	Nongstoin – Mawshynrut	43.9
31	Rambrai	Nongstoin – Rambrai	20.8

32	Shallang	Nongstoin – Shallang	77.6
33			
33	Ri - Muliang	Nongstoin – Ri Muliang	48
	Mawkyrwat - SWKH		
34	Ranikor	Mawkyrwat - Ranikor	47.3
	Nongpoh - Ri Bhoi		
35	Jirang	Nongpoh - Umling - Jirang	70.8
36	Umsning	Nongpoh – Umsning	21.4
37	Umling	Nongpoh - Umling	20.4
38	Bhoirymbong	Nongpoh - Bhoirymbong	49.8
	Jowai - WJH		
39	Laskein	Jowai - Laskein	30.8
40	Amalrem	Jowai - Amalrem	27.7
41	Namdong	Jowai - Namdong	43.7
42	Thadlaskein	Jowai - Thadlaskein	18.6
	Khliehriat – EJH		
43	Saipung	Khliehriat - Saipung	45.4
44	Lumshnong	Khliehriat - Lumshnong	27.1
	Mairang - EWKH		
45	Mawthadraishan	Mairang – Mawthadraishan - Nongstoin	22.2

12.5 Annexure - 5: Indicative list of Vehicles

S.N.	Vehicle models	Ex-Showroom Price (Rs)	Vehicle Type & transmission
1.	MiTR Bus 23+D STD (2x2), 8 Mtrs, Push back, AC	32,16,162	23 Seater, AC Bus
2.	MiTR Bus 23+D STD (2x2), 8 Mtrs, Push back, Non-AC	26,75,562	23 Seater, Non-AC Bus
3.	MITR Bus 27+D STD (2x2), 7 Mtrs, AC	32,21,568	27 Seater, AC Bus
4.	MiTR Bus 27+D STD (2x2), 7 Mtrs, Non-AC	26,80,968	27 Seater, Non-AC Bus
5.	MITR Bus 31+D STD (2x2), 8 Mtrs, AC	33,35,094	31 Seater, AC Bus
6.	MiTR Bus 31+D STD (2x2), 8 Mtrs, Non-AC	27,94,494	31 Seater, Non-AC Bus
7.	Force Traveller T1 BSVI 3350 WB (13+D) AC	17,65,366	13 seater, AC Bus
8.	Force Traveller T1 BSVI 3350 (14+D) Non-AC	16,69,175	14 seater, Non-AC Bus
9.	Force Traveller T1 BSVI 3700 (17+D) Non-AC	16,52,718	17 seater, Non-AC Bus
10.	Force Traveller T2 BSVI 4020 (25+D) Non-AC	18,95,448	25 seater, Non-AC Bus
11.	Winger Deluxe FL 3200 FR 13S AC	18,56,485	13 Seater, AC Bus
12.	Winger Deluxe FL 3200 FR 13S Non-AC	16,95,801	13 Seater, Non-AC Bus
13.	Winger Deluxe FL 3488 HR 15S AC	19,96,160	15 Seater, AC Bus
14.	Star Bus Prime 24+D LP412/36 Non- AC	26,82,794	24 Seater, Non-AC Bus

Disclaimer:

- 1. Ex-showroom prices may vary based on the decisions of the manufacturers
- Ex-showroom prices do not include other components of on-road cost of the vehicle such as registration, insurance etc.