

PRESS RELEASE

**Office of the Director, Food, Civil Supplies & Consumer Affairs
Government of Meghalaya
Shillong, 28th March 2026**

The Directorate of Food, Civil Supplies & Consumer Affairs, Meghalaya has taken note of the news report captioned “*Meghalaya running out of LPG supply; consumers hit*” published in *The Shillong Times* on 28th March 2026. In this connection, it is clarified that there is **no issue with Domestic LPG supply in the State at present**. Domestic LPG is being supplied in the normal course, and the State Government is closely monitoring distribution to ensure that all genuine consumers receive their entitlement without disruption. The State has strengthened monitoring through the State and District LPG committees, along with daily reporting and coordination with Oil Marketing Companies.

The LPG situation in Meghalaya has evolved in phases. Following the Government of India’s directive on rationing from 11th March, domestic supply remained broadly stable until around 20 March. Thereafter, a temporary disruption was observed due to a combination of factors, including policy adjustments, rollout of e-KYC requirements, operational hesitation at the distributor level, and the spread of misinformation leading to avoidable panic among consumers. This affected booking patterns and supply movement for a brief period. However, the situation has since improved significantly, and domestic LPG supply has stabilised after 24th March, continuing to meet essential household demand.

The Directorate would also like to clarify that **Commercial LPG** continues to face constraints primarily due to the **cap imposed by the Ministry of Petroleum and Natural Gas**. The Government of Meghalaya has taken up the matter at the highest level, seeking enhancement of the cap and suitable relaxation in view of the State’s specific requirements. The matter is currently under consideration. Given Meghalaya’s dependence on the tourism and hospitality sector, coupled with the absence of PNG infrastructure and logistical challenges due to hilly terrain, such constraints have a relatively higher impact on the State.

It may also be noted that the Government continues to actively review the situation at the highest levels, including the meeting chaired by the Chief Secretary on 27th March 2026, where supply logistics, monitoring mechanisms, and long-term solutions such as leveraging the IGGL pipeline network were discussed, with directions issued to address related bottlenecks.

The latest data further indicates that the situation is steadily normalising. Between **25th and 27th March**, a total of **22,094 domestic LPG cylinders** were supplied across the State, with an average daily supply of **7,300–7,400 cylinders**, which is comparable to pre-crisis levels. Logistics have improved significantly, with movement scaling up to **up to 30 truckloads per day**. Commercial LPG supply is also gradually restoring, with an average of **190–200 cylinders per day**, being prioritised for essential and high-impact sectors. These trends clearly indicate that the supply position is stabilising.

The State Government has also instituted **daily inspections by District and Sub-Divisional Supply Branch offices**, and **daily reports are being submitted to the Ministry of Petroleum & Natural Gas** for real-time monitoring and timely intervention. Strict action is being taken against any instances of hoarding, black marketing, or overcharging.

With specific reference to the concerns highlighted in the news report, an **on-ground inquiry was conducted in the Jail Road area**. It was found that **Sunny Indane Gas Agency is actively distributing LPG cylinders in the locality**. The agency has been **instructed to ensure doorstep delivery strictly as per guidelines and to avoid distribution from delivery points**. However, it was also observed that in certain cases, **consumers themselves preferred to collect cylinders directly rather than wait for doorstep delivery**, which contributed to crowding at specific points.

The public is requested not to panic or resort to unnecessary stockpiling and to rely only on verified information. For any assistance or clarification, citizens may contact the Directorate's **Tollfree No. 1967** or **WhatsApp No. 9402327737**.

The Directorate also respectfully urges all media platforms, including social media, to exercise due caution and refrain from sensational or unverified reporting, as such coverage may create avoidable concern among the public.

The Government remains fully committed to ensuring uninterrupted and equitable LPG supply across Meghalaya and to safeguarding the interests of both households and key economic sectors.

Sd/-

Director

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Government of Meghalaya

Meghalaya, Shillong