GOVERNMENT OF MEGHALAYA

PRESS RELEASE

Meghalaya Recognises Healthcare Institutions for Excellence in Quality and Service Delivery at Second NQAS & NABL Award Ceremony

Shillong, 25 November 2026: The Joint Directorate Committee of the Health & Family Welfare Department, Government of Meghalaya, organised the Second NQAS & NABL Award Ceremony at the Courtyard by Marriott, Shillong, on 24 November 2026, under the theme *"Honouring Excellence in Healthcare Quality & Service Delivery"*. The ceremony recognised the achievements and dedication of healthcare institutions in strengthening the quality, safety and reliability of public healthcare services across the State.



The ceremony was graced by Shri Wailadmiki Shylla, Hon'ble Minister of Health & Family Welfare, Government of Meghalaya, in the presence of Shri Sampath Kumar, IAS, Additional Chief Secretary, Health & Family Welfare; Shri B. Mawlong, IAS, Secretary, Health & Family Welfare; Smt. E. Warjri, CEO, MHIS; Dr N.E. Kharsahnoh, former Director, DHS (MI); Dr P.N. Chyne, former Director, DHS (MCH & FW); Dr L. Mylliemumlong, Director, DHS (MI); Dr C. Iangrai, Director, DHS (MCH & FW); and Dr B. Lyngdoh, Director, DHS (DME&R). The gathering also included officials from the three directorates, representatives from the World Bank, NHM, MHSSP, MHIS, MMDSL, SHSRC and ABDM, district officials, healthcare professionals and award recipients of various healthcare facilities.

The ceremony recognised healthcare facilities that had achieved national certifications and accreditations under various quality assurance programmes, including the National Quality Assurance Standards (NQAS), LaQshya, MusQan, the National Accreditation Board for Testing and Calibration Laboratories (NABL) and the National Accreditation Board for Hospitals & Healthcare Providers (NABH).

Meghalaya recorded significant achievements, with **37 Primary Health Centres (PHCs), 6 District Hospitals and 1 Community Health Centre (CHC) receiving NQAS Certification**. In addition, **3 District Hospitals received LaQshya Certification and 1 District Hospital received MusQan Certification**. Further strengthening the State's laboratory and blood bank services, the Molecular Laboratory, Pasteur Institute, Shillong, received **NABL Accreditation under ISO 15189:2022**, while the Regional Blood Centre, Pasteur Institute, received **NABH Accreditation**.

These achievements reflect the State's continued commitment to strengthening healthcare institutions, improving patient safety and ensuring accessible, safe and quality healthcare services for citizens across both urban and remote areas of Meghalaya.

The programme also featured a presentation on the State's Quality-of-Care Strategy, highlighting the progress made in improving healthcare infrastructure, operational systems and patient care practices. Before-and-after presentations by healthcare facilities showcased the improvements undertaken at the institutional level. Certificates of appreciation were also presented to individuals and teams in recognition of their contributions towards advancing healthcare quality initiatives.



Another highlight was the presentation on the **Centre for Evolution (CFE)**, which outlined its initiatives towards establishing a de-addiction centre to address the growing challenge of substance use and addiction through strengthened institutional support and care for affected individuals. The ceremony also witnessed the unveiling and release of the **Unified Standard Operating Procedures (SOPs)**, aimed at promoting standardisation, consistency and accountability in healthcare service delivery.

Address by the Hon'ble Health Minister

Addressing the gathering, Shri Wailadmiki Shylla, Hon'ble Health Minister, appreciated the significant progress made by Meghalaya in achieving national healthcare quality standards. He acknowledged the contributions of the three Health Directorates—DHS (MI), DHS (MCH & FW) and DME&R—and highlighted the important role played by the Joint Directorate Committee (JDC) and Joint Directorate Quality Committee (JDQC) in coordinating and supporting quality improvement initiatives across healthcare facilities.



The Minister also appreciated the support extended by NHM, MHSSP, MMDSL and MHIS in strengthening healthcare infrastructure, capacity building, technical mentoring and service delivery. Referring to the Centre for Evolution, he emphasised the need to address the growing challenge of addiction and encouraged the establishment of more such centres across the districts.

Highlighting the Government's commitment under the leadership of Hon'ble Chief Minister Shri Conrad K. Sangma, the Minister noted that approximately **9% of the State's total budget is allocated to the Health & Family Welfare sector**. He urged healthcare institutions to sustain their certification standards and continue striving for excellence, emphasising that *"Quality healthcare must be available to every citizen, irrespective of their geographical location or economic circumstances."*



He congratulated all the award recipients and acknowledged the dedication and collective efforts of doctors, nurses, laboratory personnel, technicians, administrators and frontline healthcare workers in strengthening the public healthcare system. He further reiterated that certification and accreditation are not the end of the quality improvement journey but an ongoing responsibility that requires continuous monitoring, evaluation and improvement to ensure safe, reliable and compassionate healthcare.











The ceremony concluded with a renewed commitment from the Health & Family Welfare Department to strengthen public healthcare institutions and foster a culture of continuous quality improvement across Meghalaya. The Department congratulated all the award-winning facilities and acknowledged the collective contributions of healthcare professionals, supporting teams and development partners towards achieving these milestones.





The programme concluded with a vote of thanks delivered by Dr C. Iangrai, Director of Health Services (MCH & FW), who acknowledged the contributions and support of all dignitaries, healthcare institutions, officials, development partners and participants in making the ceremony a success.