



PRESS RELEASE



Ten Public Health Facilities in Meghalaya

Achieve the Prestigious NQAS Certification

A Testament to Teamwork, Dedication, and Visionary Leadership

Shillong, Meghalaya – In a proud and historic moment for the State, ten public health facilities in Meghalaya have attained the coveted **National Quality Assurance Standards (NQAS) Certification**, one of the most rigorous benchmarks of excellence in public healthcare across India.

The facilities include **Ganesh Das MCH Hospital, Shillong; Marngar PHC (Ri-Bhoi District); Siju PHC (South Garo Hills District); Nongalbibra PHC (South Garo Hills District); Pomlum PHC (East Khasi Hills District); Asananggre PHC (West Garo Hills District); Babadam PHC (West Garo Hills District); Wagesi PHC (North Garo Hills District); Salmanpara PHC (South West Garo Hills District); and Gabil PHC (North Garo Hills District).**

In addition, a **total of 91 SC HWCs (AAM)** across the State have also achieved **NQAS Certification**, while the **Pasteur's Institute- Central Laboratory** and **The State Food Testing Laboratory** have earlier attained **NABL Accreditation**, further reflecting Meghalaya's commitment to raising quality standards across primary care, laboratory services, and community health.

This milestone not only reflects Meghalaya's growing stature as a State committed to quality-driven healthcare but also highlights the unwavering commitment and hard work of officers, medical teams, and frontline health workers who went above and beyond—often sacrificing **off-duty hours and comfort**—to make this achievement a reality.

Equally commendable are the relentless efforts and dedication of medical officers, specialists, nursing staff, and assistants, and most importantly, the quality managers who played a crucial role in capacity building, strategic planning, and conceptual implementation. The quality managers have been the pillars of planning, documentation, synergistic implementation, and gap-closure analysis, ensuring that every process translated into measurable and sustainable quality outcomes across facilities.

At the forefront of this transformative journey was the **Joint Directorate Committee (JDC)**, comprising the three Directorates—**DHS (MI), DHS (MCH&FW), and DHS (ME&R)**—providing strategic oversight and anchoring the quality movement across the state, through the constitution of The **Joint Directorate Quality Committee (JDQC)**.

The JDQC led the process through intensive trainings, gap-closure visits, mock assessments, and continuous on-site mentoring. Supported by a robust network of partner like MMDSL, NHM, and financial **support from MHSSP & MHIS through their IPA programme and insurance revenue**, which was reinforced by the dedicated efforts of the **District Quality Teams, the Health Engineering Wing, and other allied units**. This collaborative system played a pivotal role in bridging gaps, upgrading infrastructure, and driving continuous quality improvement. These relentless efforts translated into meaningful and sustainable improvements, demonstrating that excellence is achievable even in the most remote corners of Meghalaya.

Ganesh Das MCH Hospital, a high-volume maternal and child care centre, overcame operational hurdles to become a model of structured, patient-centric service delivery, attaining not only NQAS, but Laqsha and Musqan Quality Certification for their OT, Labor room, SNCU & Paediatric Care Services. Likewise, **Marngar PHC, Siju PHC, Nongalbibra PHC, Asananggre PHC Pomlum PHC, Babadam PHC, Wagesi PHC, Salmanpara PHC, and Gabil PHC**—serving rural and remote populations—proved that with strong leadership, teamwork, and dedication, even grassroots institutions can rise to meet national standards of excellence.

Senior officials shared:

“Achieving NQAS is not merely about passing an assessment—it’s about transforming systems, attitudes, and outcomes. This milestone reflects the perseverance and passion of our healthcare teams, guided by the leadership of the Joint Directorate and supported by quality partners across all levels.”

As Meghalaya celebrates this achievement, the Health Department reaffirms its vision to extend the quality improvement journey to more facilities across the State—ensuring that every citizen, in every district, has access to safe, reliable, and nationally benchmarked healthcare services.