

Privacy Policy for Pensioner's Life Certificate Verification Mobile App

This privacy policy governs your use of the software applications (“Applications”) for mobile devices that was hosted at NIC e-Gov Mobile App Store in Google Play. The Applications mainly provide eGovernance Services delivery and intends to provide better citizen services by the government. The contents published on these Applications were provided by the concerned Ministries/Departments of Government of India or the allied government establishment. This information provided through these applications may not have any legal sanctity and are for general reference only, unless otherwise specified. However, every effort has been made to provide accurate and reliable information through these applications. Users are advised to verify the correctness of the facts published here from the concerned authorities. Neither National Informatics Centre nor Government of India and its allied establishments will not be responsible for the accuracy and correctness of the contents available in these applications.

User Provided Information:

The Application may obtain the information you provide when you download and use the Application. Registration is mandatory.

When you register and use the Application you (a) allow the Application to use your details such as name, PPO No as provided by the PDA(Pension Disbursing Authority);(b) your photo which you submitted from the app (c) download or use the application from us;

Collected Information :

When you visit the mobile application, it will use GPS technology (or other similar technology) to determine your address for processing the Life Certificate. Further, the photo submitted by you will be used for Face Verification in order to verify your identity for Pension. The photograph won't be used for any other purpose except for the purpose it is intended for.

We will retain User provided data for as long as you use the Application and for a reasonable time thereafter. We will retain Collected information also for a reasonable period of time depending on the nature of application and thereafter may store it in aggregate. Please note that some or all of the User Provided Data may be required in order for the Application to function properly.

Misuse by Non Targeted Users

All mobile apps are meant for use by the targeted audience only. Misuse by non-targeted users should be prevented by owner of the mobile.

Security

We are concerned about safeguarding the confidentiality of your information. We provide physical, electronic, and procedural safeguards to protect information we process and maintain. For example, we limit access to this information to authorized employees and contractors who need to know that information in order to operate, develop or improve our Application. Please be aware that, although we endeavour to provide reasonable security for information we process and maintain, no security system can prevent all potential security breaches.

Changes

This Privacy Policy may be updated from time to time for any reason. We will notify you of any changes to our Privacy Policy by posting the new Privacy Policy here. You are advised to consult this Privacy Policy regularly for any changes, as continued use is deemed approval of all changes. You can check the history of this policy by clicking [here](#).

Your Consent

By using the Application, you are consenting to our processing of your information as set forth in this Privacy Policy now and as amended by us.

Contact us

If you have any questions regarding privacy while using the Application, or have questions about our practices, please contact us via email at **nongston@nic.in**