Citizen Charter of Department of Textiles, Govt. of Meghalaya.

I. Vision Statement
To create sustainable livelihood for people especially in the rural areas, skill upgradation on sericulture and handloom technologies, generating gainful employment opportunities and income generation, conservation of environment.

II. Mission Statement
Propagation of new technologies and scientific methods for systematic plantation, silkworm rearing, crop protection, new designs of fabrics.

III. Functions/ Duties and Responsibilities
- Formulation of programmes and projects relating to Sericulture and Handloom sector.
- Implementation of Development schemes of the State and Central Government
- Supply and sale of inputs like yarn, silkworm seeds, equipments etc.
- Capacity building, training.
- Production of Handloom Fabrics/Cocoons

IV. List of Services
1. Information Services – Imparting and dissemination of information relating to sericulture and weaving technologies.
2. Advisory Service – Technical advisory with regards to cocoon crop production and improved fabrics.
3. Financial Services – Providing financial assistance to the farmers.
4. Research & Training Services – Training services is provided in silkworm rearing technologies, handloom technologies as well as conducting of adaptive field trials for new improved breeds.

V. Procedures to access the Service
To assess the schemes and service of the Department, the farmers/ weavers can approach the following Officers in their respective Zone and District (he/she can also approach to the concerned field official (Demonstrators) in theirs respective circles throughout the State).

i. The Zonal Officer Sericulture, Shillong/Tura, Zonal Officer Weaving, Shillong/ Tura.
ii. The District Sericulture Officer, Jowai, Shillong, Nongpoh, Nongstoin, Resubelpara, Williamnagar, Tura, i/c Baghmara,/ District Handloom Officer Jowai, Nongpoh, Nongstoin, Resubelpara, Dilma, Williamnagar, Tura, i/c Baghmara.
iii. The Sericulture Development Officer, Tikrikilla.

VI. Name and address of the contact person to obtain the service and the time.

i. The Zonal Officer Sericulture, Shillong/Tura, Zonal Officer Weaving, Shillong/ Tura. (10.00 am to 5.00 p.m. in summer and 10.00 am to 4.30 p.m. in winter)
ii. The District Sericulture Officer, Jowai, Shillong, Nongpoh, Nongstoin, Resubelpara, Williamnagar, Tura, i/c Baghmara,/ District Handloom Officer Jowai, Nongpoh, Nongstoin, Resubelpara, Dilma, Williamnagar, Tura, i/c Baghmara. (10.00 am to 5.00 p.m. in summer and 10.00 am to 4.30 p.m. in winter)
iii. The Sericulture Development Officer, Tikrikilla. (10.00 am to 5.00 p.m. in summer and 10.00 am to 4.30 p.m. in winter)
State and Central Schemes under Department of Textiles, Govt. of Meghalaya.

A. State Plan Schemes

The list of important State Plan Schemes being implemented by the Department are as follow:

1. Strengthening of Silk Reeling Unit :
   Purchase of Reeling cocoons
   Objectives: Marketing Support to Sericulture farmers for their products (Reeling Cocoons)
   Pattern of assistance: Purchase of the products at Government approved rate for value addition.

2. Research & Development Support for Sericulture :
   Objective: For trials of improved breeds of silkworm and foodplants and popularisation of the same to the field.

3. Establishment of Mini Yarn Bank :
   Objectives: - Sale of yarn to the private weavers at Mill Gate Price.

4. Income Generation Programme for weavers :
   Objectives: - For supply of yarn free of cost to the weavers.

5. Establishment of Handloom Weaving Training Centres :
   Objectives: - To impart training in weaving to the unemployed youth.

B. Centrally Sponsored Schemes: - During the year 2019-20, 1 (one) centrally sponsored scheme is being implemented at Ri-Bhoi District (Aspirational District) for the benefit of Sericulture farmers viz.

1. Integrated Schemes for Development of Eri Silk Industry in Ri-Bhoi District.
   Objectives: - For empowerment and provide sustainable livelihood to village people of Ri-Bhoi District creating awareness among the people specially women about the Ericulture activities as avocation for livelihood.

C. Central Sector Schemes: -During the year 2019-20, 1 (one) Central sector scheme is being implemented at Nongpoh, Ri-Bhoi District viz.

1. Integrated Textile Tourism Complex, Nongpoh, Ri-Bhoi District.
   Objectives: - For promotion and market popularisation.

Eligibility Criteria for availing assistances

<table>
<thead>
<tr>
<th>Eligibility criteria/ criteria for selection of beneficiaries</th>
<th>Bonafide farmers having sufficient available cultivable land and weavers</th>
</tr>
</thead>
<tbody>
<tr>
<td>How to apply</td>
<td>Bonafide farmers/ weavers can apply in plain paper through the nearest District Officer concerned.</td>
</tr>
<tr>
<td>Person to be contact for availing assistance under the scheme</td>
<td>Zonal Officers, District Officers of the concerned District.</td>
</tr>
<tr>
<td>Other information</td>
<td>During beneficiary selection, the concerned Zonal Officers and District Officers may also consult the concerned village Headman/ Sordar/ Nokma.</td>
</tr>
</tbody>
</table>