



NO.JSP.XII/72024/213

Dated Jowai, the 16th October 2026.

PUBLIC NOTICE

In pursuance of the directions issued by the Ministry of Petroleum and Natural Gas, Government of India, and the Directorate of Food, Civil Supplies and Consumer Affairs, Meghalaya, Shillong, vide letter No. DSCA/21/2024/Pt./191 dated 5th October, 2026, all domestic Liquefied Petroleum Gas (LPG) consumers in West Jaintia Hills District are hereby informed that **Biometric Aadhaar Authentication (BAA) has been made mandatory for availing domestic LPG refills at the regulated Retail Selling Price (RSP) with applicable subsidy, with effect from 1st October, 2026.**

All domestic LPG consumers who have not yet completed BAA are advised to complete the authentication at the earliest through any of the following modes:

1. **At the time of LPG delivery:** Through the delivery personnel using the respective Oil Marketing Company's (OMC) mobile application.
2. **At the LPG distributorship showroom:** By visiting the concerned LPG distributor.
3. **Through OMC mobile applications:**
 - o IndianOil ONE for Indane consumers.
 - o HelloBPCL for Bharatgas consumers.
 - o HP PAY for HP Gas consumers.

Consumers who have already completed BAA are not required to undergo the process again.

Consumers who are unwilling or unable to complete BAA may register their willingness through the respective OMC's digital channels to avail LPG refills at the applicable market-determined price, without subsidy, in 5 kg or 10 kg cylinders, subject to local availability and prescribed procedures.

Important: As per the above-mentioned directions, LPG consumers who have not completed BAA may be blocked from availing further refills pending authentication. Their connections may be reactivated upon successful completion of BAA or upon declaration of willingness to avail refills at the applicable market-determined price without subsidy, in accordance with the prescribed procedures.

All domestic LPG consumers are therefore requested to cooperate with their respective LPG distributors and complete the required authentication in a timely manner to avoid inconvenience in obtaining future LPG refills.

All LPG distributors operating in West Jaintia Hills District are directed to disseminate this information widely and extend necessary assistance to consumers, particularly those residing in rural and remote areas.

This notice is issued for the information and strict compliance of all concerned.

Yours faithfully,

Deputy Director of Supply
West Jaintia Hills District
Jowai